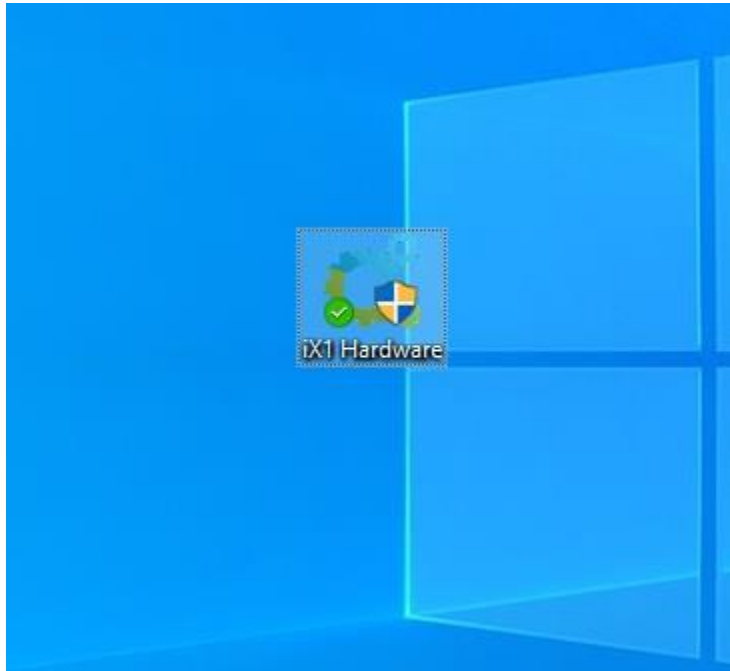
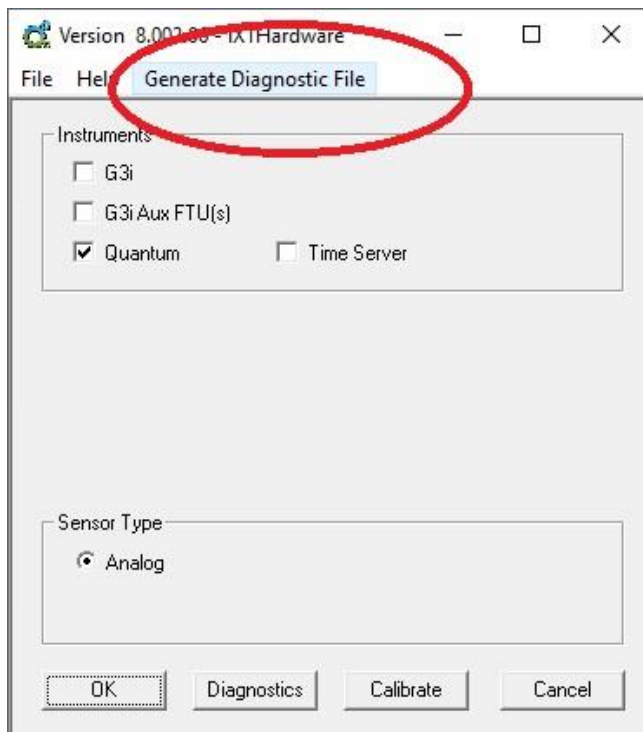


## How to Generate a Diagnostic file for Ver 8.00x.xx or lower

-Open iX1 Hardware on Desktop

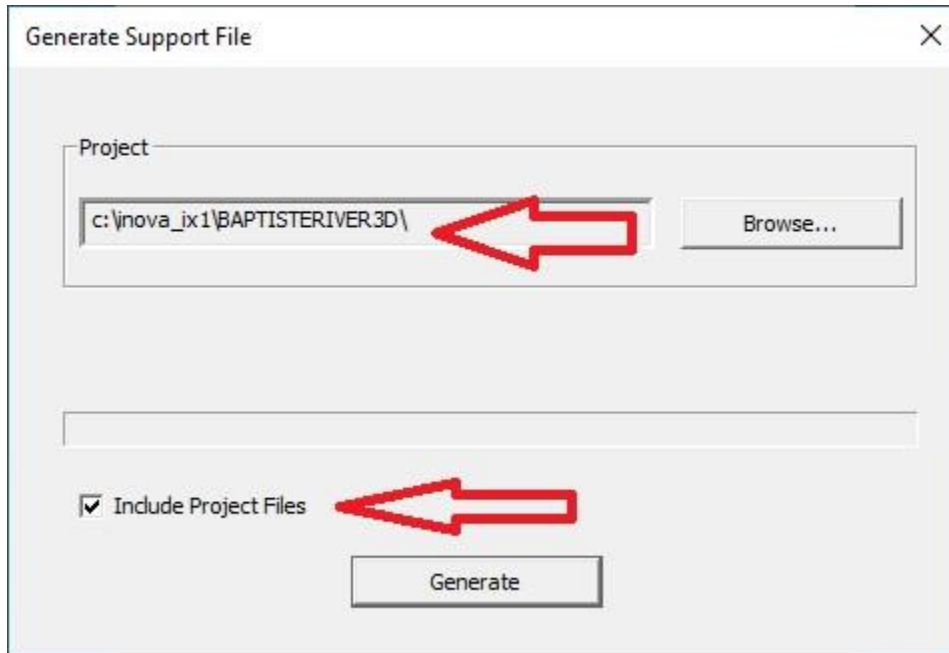


-Click on "Generate Diagnostic file."

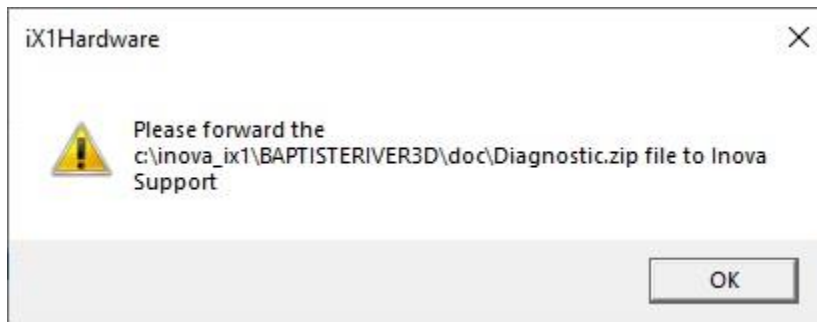


-You can choose a directory of your choice to save file or leave at default which will copy the file to your Project directory under the DOC folder

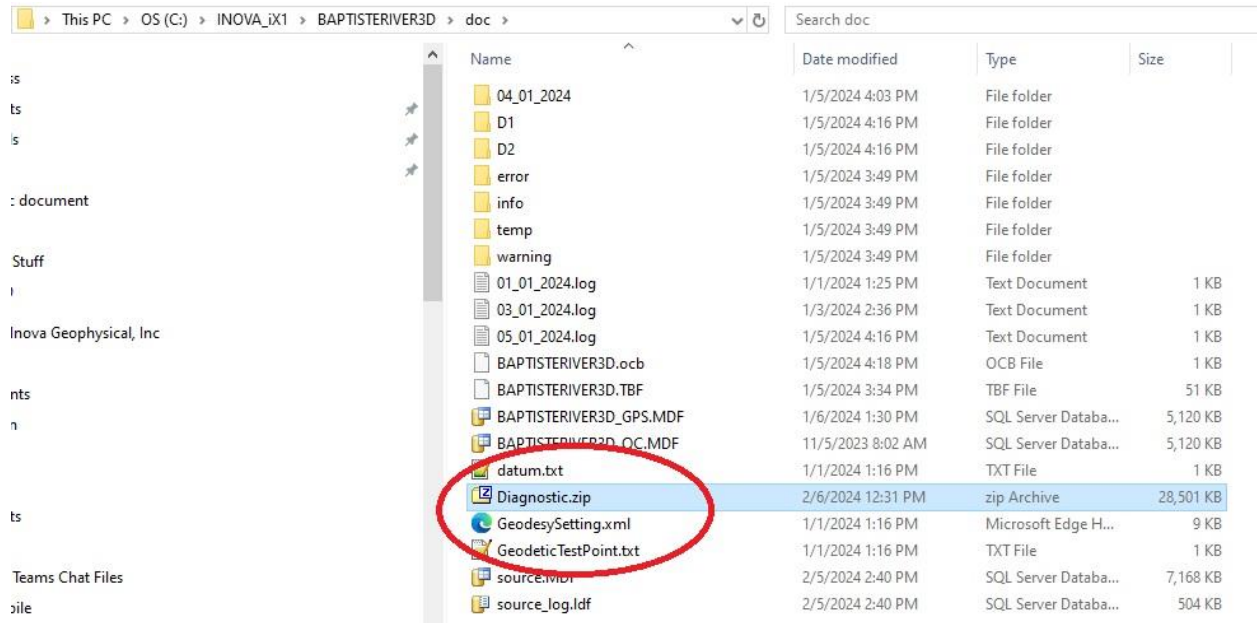
-Make sure to Tag "Include Project Files"



-Once file is generated a message will pop up with instructions



-Locate file and send to Inova field support ASAP



The screenshot shows a Windows File Explorer window with the address bar set to "This PC > OS (C:) > INOVA\_iX1 > BAPTISTERIVER3D > doc". The main pane displays a list of files and folders. The file "Diagnostic.zip" is highlighted with a blue selection bar and a red circle. The table below represents the data shown in the file explorer.

Name	Date modified	Type	Size
04_01_2024	1/5/2024 4:03 PM	File folder	
D1	1/5/2024 4:16 PM	File folder	
D2	1/5/2024 4:16 PM	File folder	
error	1/5/2024 3:49 PM	File folder	
info	1/5/2024 3:49 PM	File folder	
temp	1/5/2024 3:49 PM	File folder	
warning	1/5/2024 3:49 PM	File folder	
01_01_2024.log	1/1/2024 1:25 PM	Text Document	1 KB
03_01_2024.log	1/3/2024 2:36 PM	Text Document	1 KB
05_01_2024.log	1/5/2024 4:16 PM	Text Document	1 KB
BAPTISTERIVER3D.ocb	1/5/2024 4:18 PM	OCB File	1 KB
BAPTISTERIVER3D.TBF	1/5/2024 3:34 PM	TBF File	51 KB
BAPTISTERIVER3D_GPS.MDF	1/6/2024 1:30 PM	SQL Server Databa...	5,120 KB
BAPTISTERIVER3D_OC.MDF	11/5/2023 8:02 AM	SQL Server Databa...	5,120 KB
datum.txt	1/1/2024 1:16 PM	TXT File	1 KB
<b>Diagnostic.zip</b>	<b>2/6/2024 12:31 PM</b>	<b>zip Archive</b>	<b>28,501 KB</b>
GeodesySetting.xml	1/1/2024 1:16 PM	Microsoft Edge H...	9 KB
GeodeticTestPoint.txt	1/1/2024 1:16 PM	TXT File	1 KB
source.mdb	2/5/2024 2:40 PM	SQL Server Databa...	7,168 KB
source_log.ldf	2/5/2024 2:40 PM	SQL Server Databa...	504 KB