Creating "Diagnostic File" in iX Studio

Introduction:

Acquisition software generates a "Diagnostic File" which is required by Engineering in case of issues or bugs to be reported.

Steps to do:

1. Run the application.



- 2. Select "Project Config".
- 3. Select" Manage Projects".



4. Select on "Create Diagnostic File"



5. A Diagnostic file gets created and wait until a pop-up box pops up.

💥 Done		×
Diagnostic file C:\i \Diagnostics_2023 created.	X Studio\Diag 0315_113057	gnostics Zzip has been
	ОК	Open Folder

6. Click "OK" or browse directly to the folder by using "Open Folder" option.

» iX Studio » Diagnostics			
Name	Date modified	Туре	Size
Diagnostics_20230315_113057	3/15/2023 11:30 AM	ZIP File	827 KB

7. Send the file to INOVA Customer support by submitting a bug/feedbcak form on our support portal: <u>https://services.inovageo.com/bugs-feedback/</u>.

Fill out the form and upload the file using +Files button.