Creating "Diagnostic File" in iX Studio
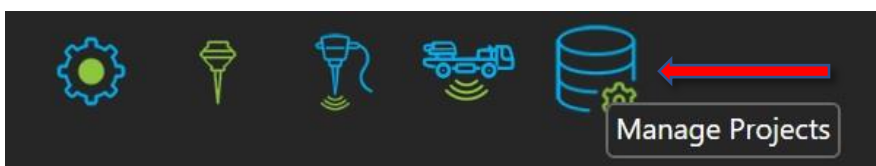
Introduction:

Acquisition software generates a "Diagnostic File" which is required by Engineering in case of issues or bugs to be reported.
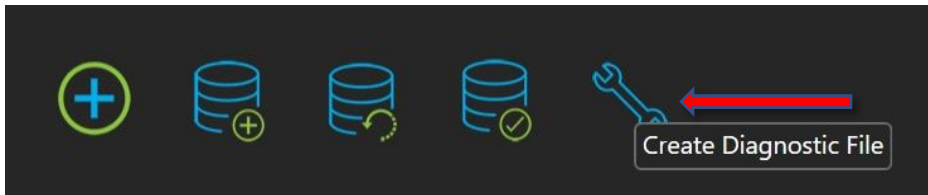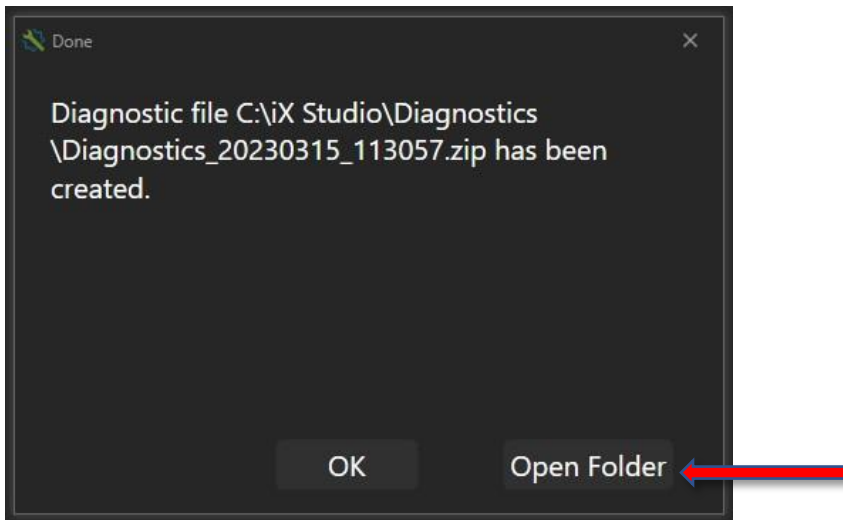
Steps to do:

1. Run the application.

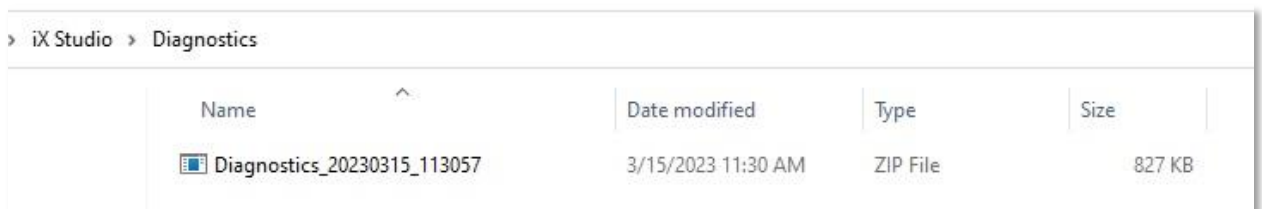2. Select "Project Config".
3. Select" Manage Projects".

4. Select on "Create Diagnostic File"

5. A Diagnostic file gets created and wait until a pop-up box pops up.

6. Click "OK" or browse directly to the folder by using "Open Folder" option.

7. Send the file to INOVA Customer support by submitting a bug/feedbcak form on our support portal: https://services.inovageo.com/bugs-feedback/.

Fill out the form and upload the file using +Files button.